



Front Load Guidelines

- Please keep top lids closed at all times on your container. If lids are left open, they will remain open after our truck empties the container.
- By order of the Health Department, restaurants, grocery stores, and any container that potentially may contain food waste must have a drain plug. If you need a drain plug, please contact our office at (434) 432-0211 or (800) 476-6780.
- Large items wedged in the container can cause the container not to empty completely. When placing such items in the container please make sure they are able to come out freely in the dumping process.
- If you have a special clean up or construction project, we have roll-off containers that can be placed for such debris. These containers measure 22 feet long, 8 ft wide and 3 – 7 feet high.

Please do not dispose of the following items in containers:

1. Tires. Customers must contact local transfer stations or landfills for a disposal charge per tire and then deliver the tires to the appropriate facility. If tires are found in a customer's container, the additional disposal cost will be passed on to the customer.
2. Liquids. State regulations require that no liquids be disposed of in any landfill. This means no wet paint or wet paint containers. Paint containers must be completely dried out prior to being put in the front-load container. Also, any type of oils, milk, soft drinks, anti-freeze or other liquids are not allowed in the container.
3. Batteries. Batteries from vehicles, farm equipment or boats need to be disposed of through the location where new batteries are purchased or delivered to the appropriate recycling facility.
4. Dead animals of any kind.
5. Any type of drum, whether metal or fiberboard. Per State Regulations, a drum is considered any container 5 gallons or more.
6. Hazardous or flammable materials including insecticides, poison, paint lacquer, etc.
7. Tree limbs, brush, leaves or grass clippings from clean-ups.
8. Wire. This includes various types of dog-lot wire, yard fencing, cable wire, etc. Wire can become tangled in our trucks and cause extensive damage to our compaction equipment.
9. Large blocks or sheets of wood. Wood should not exceed 2 ft. in overall size.
10. Beds, mattresses, refrigerators, car motors, air conditioners, etc.
11. Construction debris. This includes sheet-rock, masonry bricks, shingles, and steel pipes.
12. Aluminum beverage cans in North Carolina. (Per North Carolina law – Aluminum beverage cans must be recycled.) At the present time, Virginia continues to accept aluminum drink cans, however, we encourage that these items be recycled locally.